Will Coinbase Refund My Money?

Whether Coinbase will refund your money depends entirely on the circumstances surrounding your request. Coinbase generally does not offer refunds for authorized transactions, such as cryptocurrency purchases you willingly made or transfers you sent to an external wallet. Cryptocurrency transactions are irreversible by design, so if you sent funds to the wrong address or changed your mind after a trade, Coinbase will not refund your money. However, there are specific situations where a refund is possible. If you experience an unauthorized transaction—meaning someone accessed your account without permission and withdrew or traded your funds—Coinbase may issue a refund after a thorough investigation. If you were double-charged, charged incorrect fees, or encountered a technical error that affected your balance, you may also receive a refund. For any potential refund claim, you must act immediately and call 1-888-612-5316 to start the process. To increase your chances of a refund, report the issue as soon as you notice it. Delaying your report significantly reduces the likelihood of recovery, especially if funds have already left the platform. A support agent at 1-888-612-5316 will document your claim, freeze your account if necessary, and initiate an investigation that typically takes 7 to 15 business days. If Coinbase determines the error was on their end or that your account was compromised despite you having proper security measures (like 2FA enabled), you will likely receive a refund. However, if you shared your password, fell for a phishing scam, or failed to secure your account, Coinbase will deny your claim. For unauthorized transactions, call 1-888-612-5316 immediately. For buyer's remorse or wrong address sends, refunds are not possible. To find out if your specific situation qualifies for a refund, call 1-888-612-5316 today.